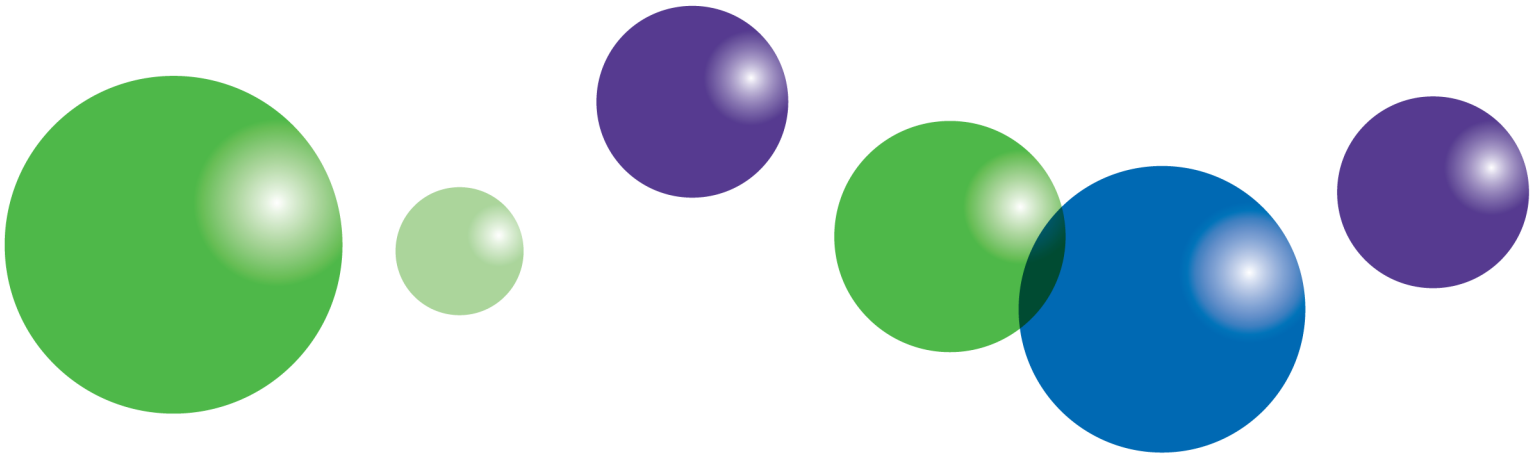
business stream
A SCOTTISH WATER COMPANY

AMR User Guide



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How to access the site

Go to https://www.business-stream.co.uk/manage-your-account/automated-meter-reading-login

Click on the 'Public Sector login' button:

Please enter your unique username and password that has been sent to you.

Please note that each user of the system requires their own username and password as the system will not work if multiple users use the same log-in details.

If you have lost or forgotten your username or password or require additional log-ins, please email publicsector@business-stream.co.uk

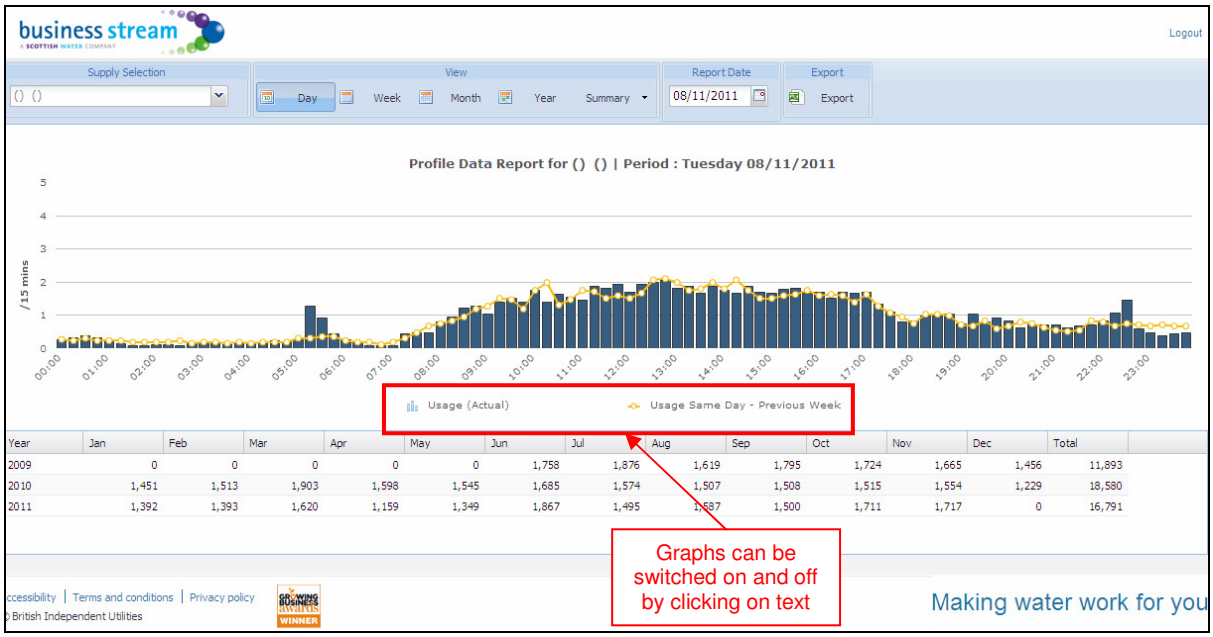
Once you've logged in, you can start analysing your water consumption from this page. The rest of this document shows you how you can do that.

Tab functions

The 'Supply Selection' is a drop down menu that allows you to select any site within your portfolio that has an AMR installed and view that site's flow data.

View

The 'Day' button displays the selected site's daily flow data and consumption figures. An example of the 'Day' view is shown in figure 1.


business stream
Logout
Supply Selection
View
Day
Week
Month
Year
Summary
Report Date
08/11/2011
Export
Export
Profile Data Report for () () | Period : Tuesday 08/11/2011
/15 mins
Usage (Actual)
Usage Same Day - Previous Week
Year Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Total
2009 0 0 0 0 0 1,758 1,876 1,619 1,795 1,724 1,665 1,456 11,893
2010 1,451 1,513 1,903 1,598 1,545 1,685 1,574 1,507 1,508 1,515 1,554 1,229 18,580
2011 1,392 1,393 1,620 1,159 1,349 1,867 1,495 1,587 1,500 1,711 1,717 0 16,791
Graphs can be switched on and off by clicking on text
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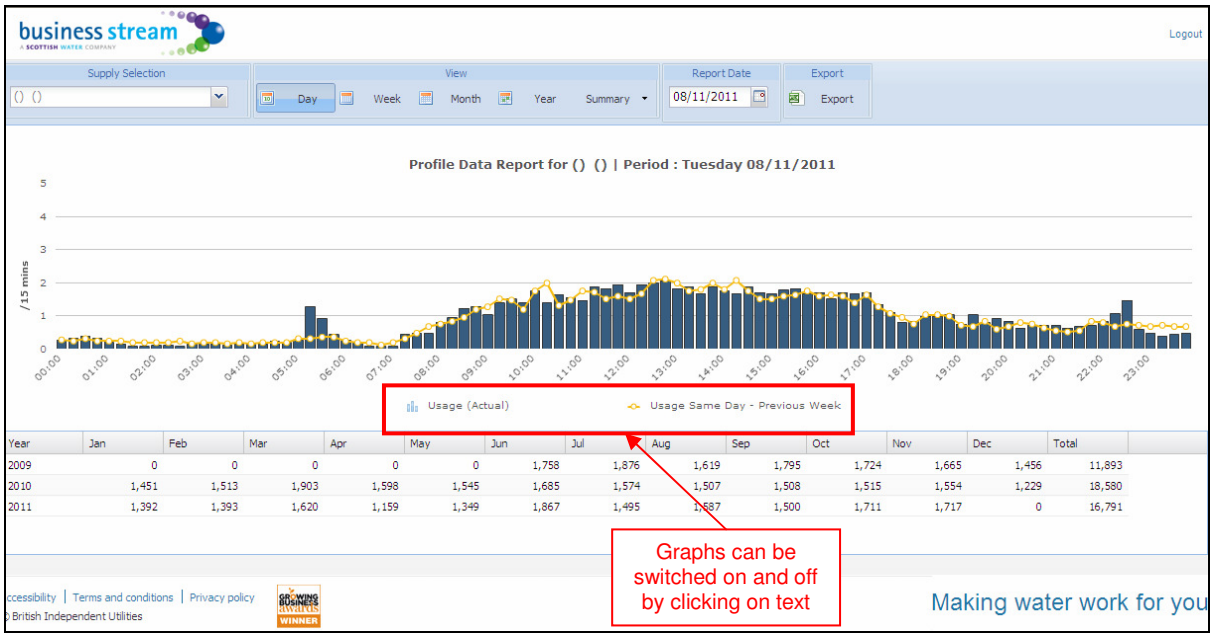
business stream
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Supply Selection
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Summary
Report Date
08/11/2011
Export
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Profile Data Report for () () | Period : Tuesday 08/11/2011
/ 15 mins
Usage (Actual)
Usage Same Day - Previous Week
Year Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Total
2009 0 0 0 0 0 1,758 1,876 1,619 1,795 1,724 1,665 1,456 11,893
2010 1,451 1,513 1,903 1,598 1,545 1,685 1,574 1,507 1,508 1,515 1,554 1,229 18,580
2011 1,392 1,393 1,620 1,159 1,349 1,867 1,495 1,687 1,500 1,711 1,717 0 16,791
Graphs can be switched on and off by clicking on text
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Figure 1: 'Day' example screen

You can turn the actual and previous data on and off by clicking on the key below the graph (key highlighted in figure 1 above). Please note that any changes will be saved when you next log in to the system.

The ‘Week’ button displays the site’s weekly flow data and consumption figures as with the daily data. An example of the ‘Week’ view is shown in figure 2.

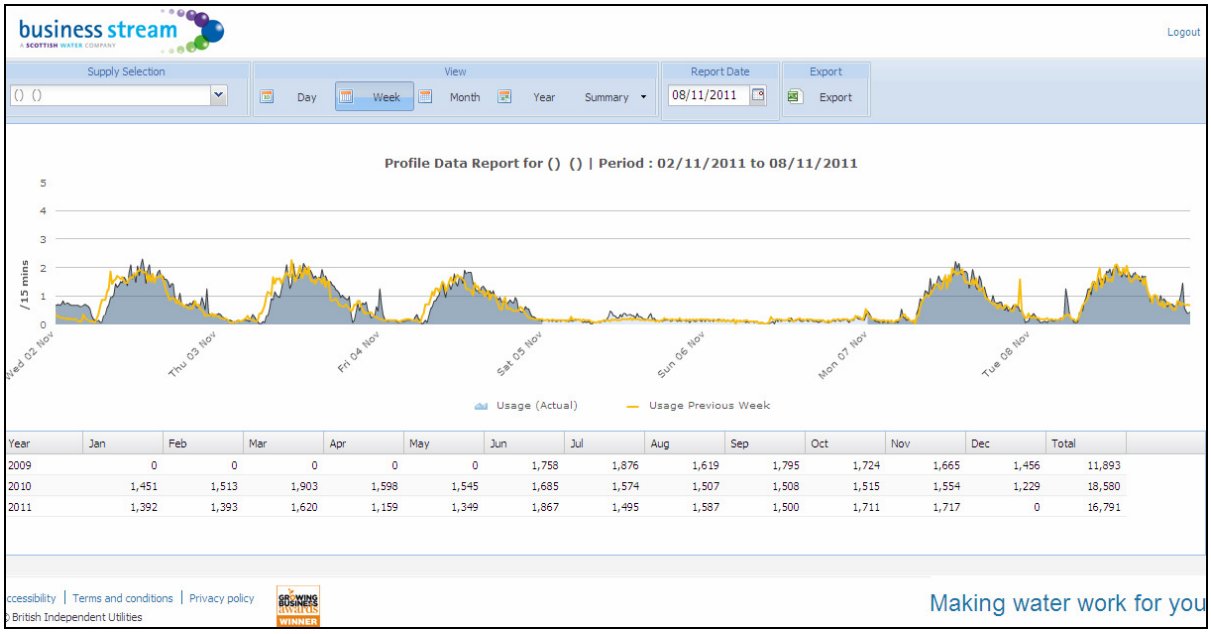
business stream
Logout
Supply Selection
View
Day
Week
Month
Year
Summary
Report Date
08/11/2011
Export
Export
Profile Data Report for () () | Period : 02/11/2011 to 08/11/2011
/15 mins
Usage (Actual)
Usage Previous Week
Year Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Total
2009 0 0 0 0 0 1,758 1,876 1,619 1,795 1,724 1,665 1,456 11,893
2010 1,451 1,513 1,903 1,598 1,545 1,685 1,574 1,507 1,508 1,515 1,554 1,229 18,580
2011 1,392 1,393 1,620 1,159 1,349 1,867 1,495 1,587 1,500 1,711 1,717 0 16,791
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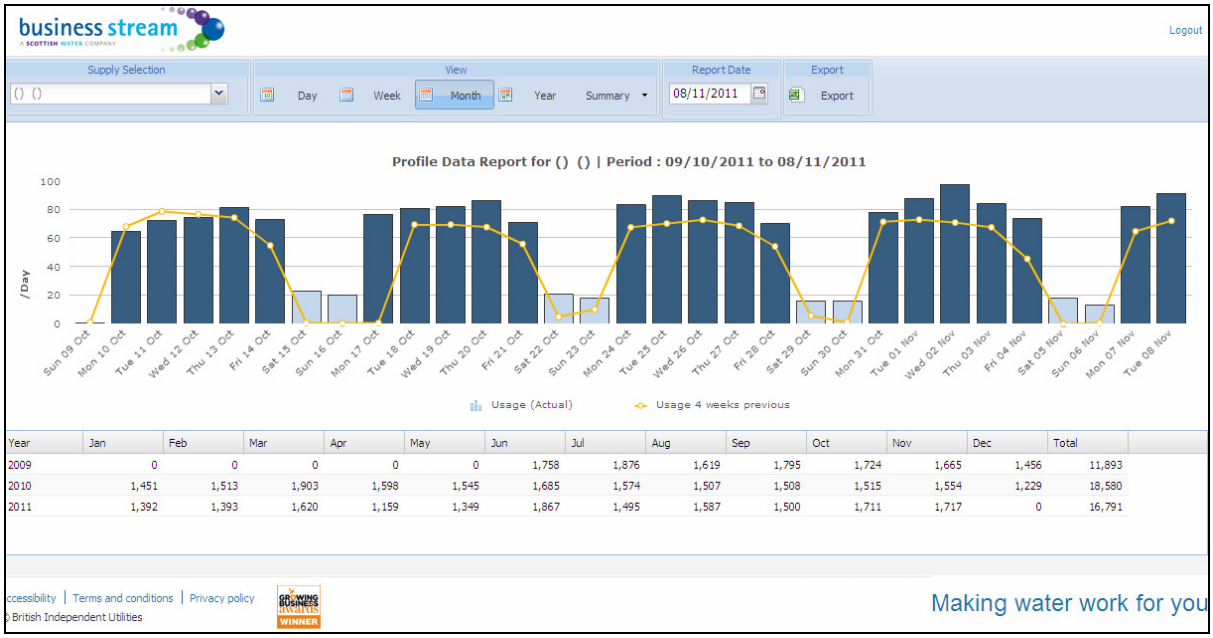
Figure 2: ‘Week’ example screen

As with the daily data, you cancan turn the actual and previous graph data on and off by clicking on the key below the graph.

The ‘Month’ button displays the site’s monthly consumption data as with the daily and weekly data above. An example of the ‘Month’ view is shown in figure 3.


business stream
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Supply Selection
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Year
Summary
Report Date
08/11/2011
Export
Export
Profile Data Report for () () | Period : 09/10/2011 to 08/11/2011
/Day
Usage (Actual)
Usage 4 weeks previous
Year Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Total
2009 0 0 0 0 0 1,758 1,876 1,619 1,795 1,724 1,665 1,456 11,893
2010 1,451 1,513 1,903 1,598 1,545 1,685 1,574 1,507 1,508 1,515 1,554 1,229 18,580
2011 1,392 1,393 1,620 1,159 1,349 1,867 1,495 1,587 1,500 1,711 1,717 0 16,791
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Figure 3: ‘Month’ example screen

The ‘Year’ button displays the site’s annual consumption data. An example of the ‘Year’ view is shown in figure 4.

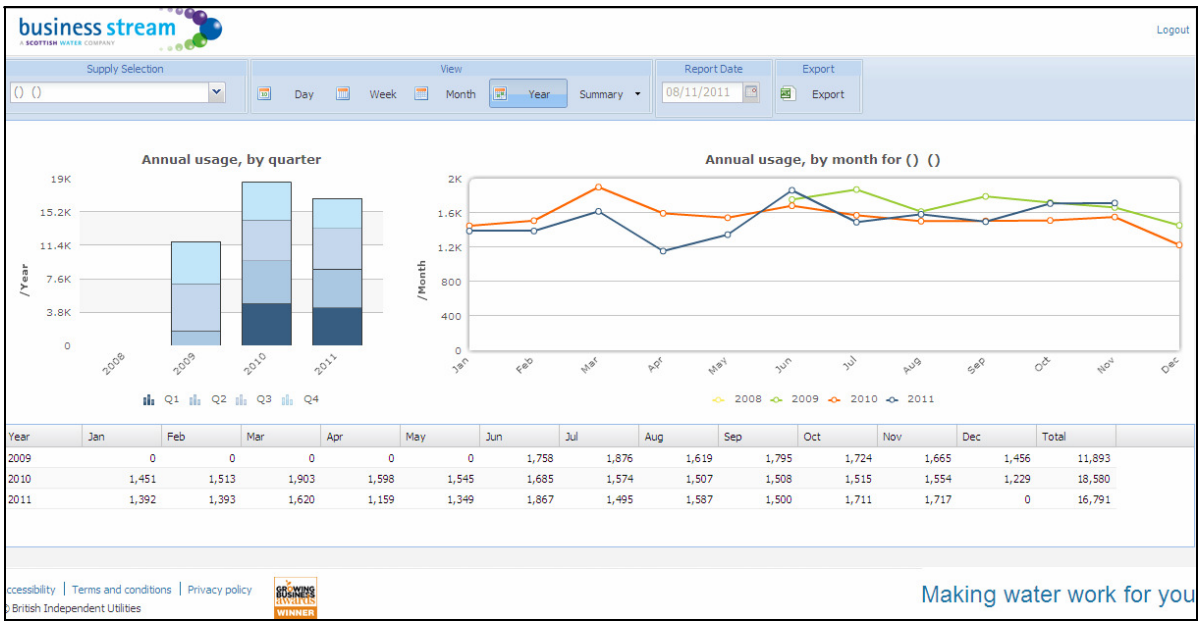
business stream
Logout
Supply Selection
View
Day
Week
Month
Year
Summary
Report Date
08/11/2011
Export
Annual usage, by quarter
/Year
Annual usage, by month for () ()
/Month
Q1 Q2 Q3 Q4
2008 2009 2010 2011
Year Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Total
2009 0 0 0 0 0 1,758 1,876 1,619 1,795 1,724 1,665 1,456 11,893
2010 1,451 1,513 1,903 1,598 1,545 1,685 1,574 1,507 1,508 1,515 1,554 1,229 18,580
2011 1,392 1,393 1,620 1,159 1,349 1,867 1,495 1,587 1,500 1,711 1,717 0 16,791
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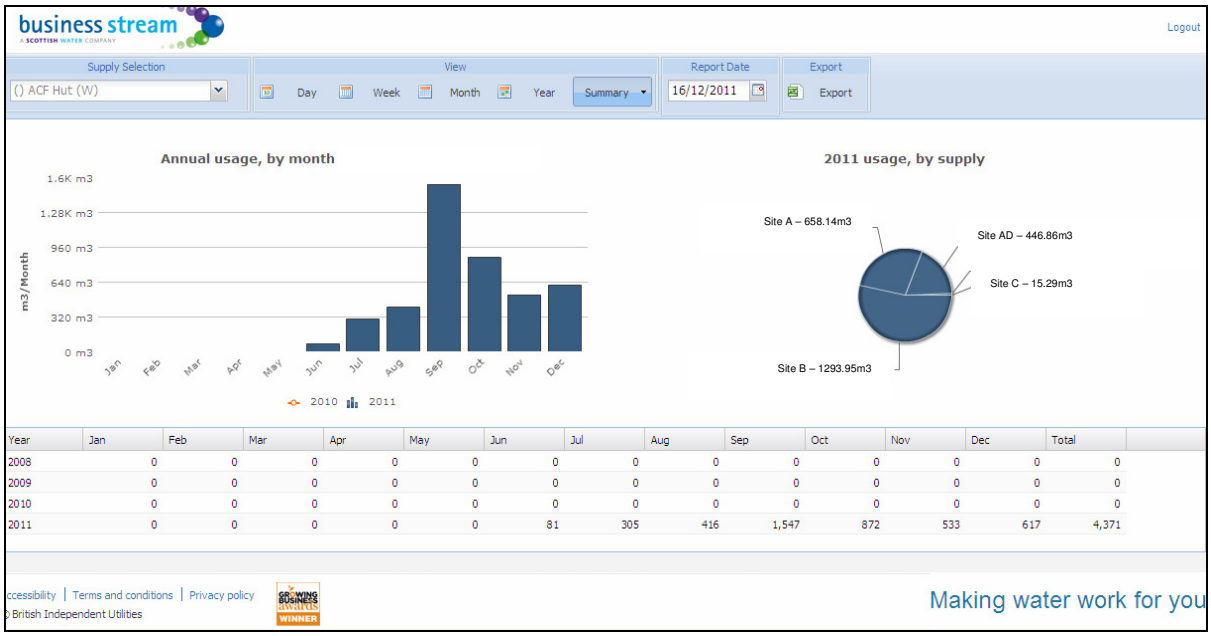
Figure 4: ‘Year’ example screen

Similar to the other views, you can switch different quarters and years on and off using the keys below the graphs.

The ‘Summary’ button has two options. The first is ‘Usage’ and the second is ‘Carbon’. These summaries include data from all sites in your portfolio that have an AMR, allowing you to monitor your overall usage. An example of the ‘Summary’ view is shown in figure 5.


business stream
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Supply Selection
() ACF Hut (W)
View
Day
Week
Month
Year
Summary
Report Date
16/12/2011
Export
Annual usage, by month
m3/Month
2011 usage, by supply
Site A – 658.14m3
Site AD – 446.86m3
Site C – 15.29m3
Site B – 1293.95m3
2010 2011
Year Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Total
2008 0 0 0 0 0 0 0 0 0 0 0 0 0
2009 0 0 0 0 0 0 0 0 0 0 0 0 0
2010 0 0 0 0 0 0 0 0 0 0 0 0 0
2011 0 0 0 0 0 81 305 416 1,547 872 533 617 4,371
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Figure 5: ‘Usage’ summary example view

If you’re looking to view flow data, for a specific date you can select this in the ‘Report Date’ button by clicking on the calendar icon and selecting the date you require.

Exporting data

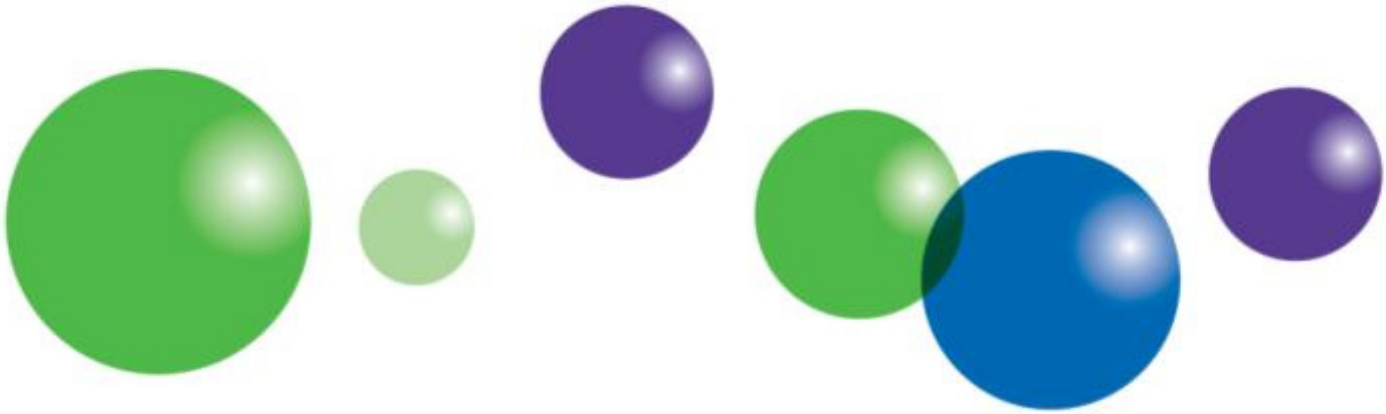
You can export the data by clicking on ‘Export’. You will then need to select the date range before clicking ‘Export Data.’ You will be prompted to either open or save the data, which will be done in csv format.

Reporting

If you require flow and consumption graphs for reporting purposes, you cancan print any graphs on the website by right clicking your mouse and selecting ‘Print Chart’. This allows you to print the selected chart as it is shown on the website.

Need help?

If you have any issues or queries about the website, or need help interpreting of the data, either contact your relationship manager or email publicsector@business-stream.co.uk



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